

BEFORE YOUR APPOINTMENT

1. WE WILL SEND YOU SOME IMPORTANT **FORMS TO FILL IN ONLINE** TO BE COMPLETED PRIOR TO YOUR APPOINTMENT

ON THE DAY OF YOUR APPOINTMENT

1. **BEFORE YOU LEAVE** FOR THE PRACTICE, PLEASE ENSURE YOU HAVE VISITED THE LAVATORY, HAVE HYDRATED AND HAVE BRUSHED YOUR TEETH. IT WILL ALSO BE USEFUL TO **BRING A PEN**
2. **AT THE TIME OF YOUR APPOINTMENT AND NO SOONER OR LATER**, PLEASE ENTER THE BUILDING AND APPROACH THE RECEPTION. **THE WAITING ROOM HAS LIMITED CAPACITY** AND THUS YOU MAY HAVE TO WAIT OUTSIDE OF THE PRACTICE IF YOU ARRIVE EARLY OR THERE IS INSUFFICIENT SEATING TO ACCOMMODATE SOCIAL DISTANCING.

ENTERING THE PRACTICE

1. YOU WILL BE ASKED TO CONFIRM THAT YOU HAVE **NO COVID SYMPTOMS OR AT RISK OF COVID.**
2. PLEASE ENSURE YOU ARE **WEARING YOUR MASK/FACE COVERING**
3. THE RECEPTION TEAM WILL BE LOCATED BEHIND PROTECTIVE SCREENS
4. THERE WILL A LIMITED NUMBER OF PATIENTS IN THE WAITING ROOM
5. YOU MAY BE ASKED TO LEAVE ANY BELONGINGS SUCH AS COATS/BAGS IN A DESIGNATED BOX IN THE RECEPTION AREA
6. POSTERS AND FLOOR MARKINGS WILL INDICATE HOW BEST TO **MAINTAIN SOCIAL DISTANCING** WITHIN THE PREMISES

TREATMENT ROOM

1. ON ENTERING THE TREATMENT ROOM YOU WILL BE ASKED TO REMOVE YOUR MASK AND PLACE INTO YOUR POCKET OR IN THE AREA WHERE THE NURSE INDICATES.
2. OUR TEAM WILL BE IN **ADDITIONAL PPE** TO ENSURE BOTH THEIRS AND YOUR OWN SAFETY
3. **ALL ROOMS ARE DISINFECTED PRIOR AND AFTER EACH PATIENT**
4. WE ASK THAT YOU MAKE PAYMENT FOR THE APPOINTMENT AND ALSO ANY COUNTER PRODUCTS **VIA CONTACTLESS CARD WHERE POSSIBLE.**

We thank you in advance for your patience and cooperation